



JIM McDONNELL, SHERIFF

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May 5, 2015

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
QUARTERLY REPORT BACK ON THE STATUS OF RECOMMENDATIONS
MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE**

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For a historical account of all the recommendations, please refer to the Department's October 8, 2013, response. Beginning with the November 12, 2013, response, the Department will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, Custody Operations, at (213) 893-5001.

Sincerely,

JIM McDONNELL
SHERIFF

A Tradition of Service

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the Phase I actions approved by the Board. Below is the current status of each of the remaining in-progress recommendations.

Recommendation 3.8 - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

The Performance Recording and Monitoring System (PRMS) continues to be developed. Developers continue to develop the recording and monitoring functions of the application, and several of the modules have been completed. Developers have completed the summary report functions for the Watch Commander's Service Comment Report (WCSCR), force, traffic collision, and custody complaint modules. This recommendation is on schedule to be completed by December 2016.

Recommendation 3.12 - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The body scanners at the Department's Inmate Reception Center (IRC) are under evaluation. Staffing issues remain a challenge. The scanner located at IRC's Booking Front was not operational for five days in January 2015, and one day in February 2015, due to software issues. The scanner located at the Department's IRC Old Side Court Line was not operational for eight days in February 2015 due to conveyor belt issues. The Department's Custody Division Management scheduled a meeting with the body scanner vendor on March 19, 2015, to discuss service related issues.

The IRC Booking Front scanner has scanned 8,424 new inmate bookings from October 17, 2014, through February 21, 2015. This scanner operates Monday through Friday, during a portion of Dayshift and PM shift as inmates are being processed. This scanner has also been used intermittently on weekends when staffing is available.

The Department's IRC Old Side Court Line scanner scanned 3,491 court returnee inmates from January 9, 2015, through February 21, 2015. Due to staffing limitations, this scanner operates Monday through Friday, several hours on Dayshift and PM shift for a limited number of hours as inmates return from court. No contraband was identified or recovered for both scanners during this time period.

The Department's Century Regional Detention Center (CRDF) ended a 90-day body scanner pilot program on February 8, 2015. During the 90-day pilot program, 3,010 inmates were scanned, including court returnees and new bookings. Throughout the duration of the pilot program one item of contraband was recovered. Although the pilot program has ended, the body scanner continues to operate on all three shifts, seven days a week. Since the pilot programs conclusion, deputies have recovered prescription medication concealed in the body of one inmate, and methamphetamine,

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marijuana, and metal objects used for body piercings concealed in the body of another inmate.

Recommendation 4.11 - Management staff should be assigned and allocated based on the unique size and needs of each facility.

On September 30, 2014, the Board approved \$1.6 million in ongoing funding for administrative support staff in accordance with this recommendation. The Department's Custody Division has filled 13 of the 19 professional staff positions. The remaining professional staff positions are projected to be filled by May 2015.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

The Department's Internal Monitoring, Performance Audits and Accountability Command (IMPAAC) has increased the number of assigned personnel to 43 of the recommended total of 64. It is anticipated the remaining positions will be filled during implementation of Phase III of the CCJV recommendations. IMPAAC has selected the Head Compliance Auditor, and the candidate has completed the Department's background investigation process (anticipated start date of May 2015). The class specification for IMPAAC's new Law Enforcement Auditor position was completed and approved. The Department's Examinations Unit and IMPAAC are now developing the testing procedures and anticipate the exam to be ready by May 2015.

The Department's IMPAAC was also tasked with coordinating the Department's new Shooting Review Committee, which will review Department members that have been involved in two or more shootings. This committee will be comprised of the captain of IMPAAC and five lieutenants from the following Department units: Internal Affairs Bureau, Risk Management Bureau, Special Enforcement Bureau, Training Bureau, and the involved employee's unit of assignment. The committee will make a thorough assessment of the shootings from a tactical, training and risk management perspective. IMPAAC has already completed 1 review and is currently reviewing another incident. To date IMPAAC has completed 8 audits and 21 special projects for the Department.

Recommendation 6.3 - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Leadership and Training Division.

The Department continues to schedule and hold mandatory training classes for force, ethics, and supervising mentally ill inmates. Backfill overtime is provided to units to enable line personnel to attend the training classes. The end-of-year results of the Department's stated Phase I and Phase II goals are listed in the table below:

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Training Class	Phase I		Phase II	
	June 2014 Goal	June 2014 Actual	Feb. 2015 Actual	June 2015 Goal
Identifying and Interacting with Mentally Ill Inmates	20%	32%	75%	70%
Force Concepts/Ethics	20%	22%	55%	60%
Jail Specific Restraining Techniques	20%	30%	69%	65%
Use of Force Investigations for Supervisors	90%	97%	97%	97%
Inmate Extraction Training	60%	63%	81%	90%

The Department will continue these mandatory classes until all line personnel have attended. The current class action litigation will delay the implementation of the Annual Training Plan as originally envisioned. However, the class action litigation will result in the implementation of a training plan that the Department's Custody Division has agreed to fulfill.

The Department's Custody Training and Standards Bureau completed the hiring process for six of the seven Phase II items, which includes four sergeants and two instructors. A statistical analyst previously identified in last quarter's report failed to pass the background process. The Department currently has no active list for a statistical analyst. The Department's Examinations Unit was notified and they have developed a statistical analyst test. The announcement was published in March. It is anticipated that the test will be administered in April. The hiring for Phase III will begin in July 2015, which will include five additional items.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

The Department's Internal Affairs Bureau (IAB) team members continue to complete additional requisite training. The IAB team's caseload remains at approximately ten cases per investigator. The average case completion time is still 9 months per case.

The Department's Internal Criminal Investigations Bureau (ICIB) reduced its average caseload per investigator from 6.5 cases to 4.4 cases. However, the average case completion time increased from 4.9 months to 5.1 months. The increase in completion time is related to the complexities of some cases and the need for additional support staff to assist in the case closure process.

Recommendation 7.14 - The inmate grievance process should be improved and include added checks and oversight.

The Department's Custody Automated Reporting and Tracking System (CARTS) Inmate Complaint Module continues to operate in a maintenance/production mode. Eight document scanners were purchased for the Department's Medical Services Bureau

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(MSB) for processing inmate complaints. The scanners are currently being configured for deployment, and CARTS is undergoing application enhancements to communicate with the acquired document scanners. The software enhancements will allow full participation by the Department's MSB staff to process inmate complaints/requests. The completion of the MSB CARTS Inmate Complaint Module is expected by July 1, 2015.

The Inmate Welfare Commission approved funding for the Department's Inmate Data Network (IDN) on January 30, 2015. The cost for the IDN funding is \$2.75 million, which includes the infrastructure to separate the Department's Sheriff's Data Network (SDN) from the proposed IDN and also to purchase 500 computer tablets for the CARTS Inmate Complaint/Request Module. Specifications for the computer tablets, along with the enclosures and network infrastructure are being developed and are expected to be released for procurement in June 2015. Additionally, five new technology positions were requested in the Fiscal Year (FY) 2015-16 Budget to support the IDN and computer tablet project.

Between January 1, 2015, and February 27, 2015, the computer tablets processed 43,507 requests for information, 2,419 requests for service, and 167 complaints (e.g., not receiving medication, specific diet, and/or living conditions etc.). There was a total of 18 personnel complaints.

The Department has also completed the task of manually inputting five years of historical data regarding complaints against staff from FAST into PPI. The information is now available to Department supervisors.

The Department's Custody Division is requesting funding to create a grievance team with staff at each facility to be supervised by a lieutenant. The lieutenant would serve as the grievance coordinator and would be responsible for collecting, analyzing, and managing grievances. The lieutenant would also be responsible for revising the current inmate grievance policy, the current grievance complaint/request form, and to coordinate with the Court Monitors appointed by United States District Judge Dean Pregerson in the matter entitled by Rosas, et al. v. Jim McDonnell, Case No. CV 12-00428 DDP (Rosas Case).

The Court Monitors have developed an Implementation Plan that the Department will be required to adhere to as part of the Rosas Case. Item number 6 of the Implementation Plan, Inmate Grievances, and other Complaints of Excessive Force requires a revision of the inmate grievance system, and requires additional oversight of the grievance process. Future reporting of Recommendation 7.14 should defer to the Rosas Case implementation.

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Recommendation 7.15 - *The use of lapel cameras as an investigative tool should be broadened.*

The additional cameras identified for the Department's IRC, Men's Central Jail, and Twin Towers Custody Facility have been installed. Infrastructure upgrades have been completed and the cameras are recording. On January 5, 2015, the camera installation phase began at the Department's CRDF. The camera infrastructure will support 491 cameras at CRDF. In addition, the computer room air conditioners have arrived, and installation has begun. This project remains on task for completion in December 2018.